

## Legal disclaimer

### Terms and Conditions for the use of our website

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The information provided in this site is based on information supplied by Chorus (unless otherwise specified), and is intended only as an introduction and guide to Chorus and its range of available products and services.

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Chorus and authorised third parties reserve the right to monitor, review and audit access to our website and systems.

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### Conflict with other terms and conditions

If you purchase products or services from Chorus then you will be required to agree to certain additional terms and conditions, which will prevail over any inconsistent terms and conditions on this website to the extent of the inconsistency.

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### Payments by Credit Cards

Chorus accept payment by credit card for these network products or services:

- Network Relocate
- Temporary Disconnect
- Copper Network Extension
- Subdivision
- Easement
- Overhead to Underground
- Demolitions
- High load Permits
- Misc Network Services

Chorus also accept payments by credit card to make payments related to damages caused to Chorus' network.

Payment by Credit Card is subject to the cancellation and refund policies and all other relevant provisions in the terms and conditions that apply to each product or service. Please refer to the terms and conditions of the product or service before you pay by credit card. Additional fees may be payable for credit card payments.

If Chorus agrees to make any refund or return any excess or duplicate payment this will be made only to the credit card which was used for the original payment.

Credit card information security policy

Chorus use the IP Payments (New Zealand) Ltd, hosted service for its online credit card transaction processing. IP Payments Ltd is level 1 compliant with global Payment Card Industry Data Security Standards (PCI-DSS V 3.2). Chorus do not hold any information relating to customers' credit card

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